



# PICCA Management Team

On behalf of Pickaway County Community Action Org., Inc. (PICCA), we are pleased to present you with the 2021 Annual Report.

The rippling effects of the pandemic continue creating barriers for some residents in Pickaway County; however, PICCA remains steadfast in our mission to build a stronger community. Please join us in celebrating the dedication and accomplishments of our wonderful staff on the following pages of the 2021 Annual Report.

Amid the continuing pandemic crisis, our many state, federal, local and individual donors overwhelmed us with their outpouring of support and inquiries on how they could help. We are deeply grateful to each for helping us provide resources to help those still struggling. We are proud to say that Community Action Agencies across the nation remain strong and committed to securing the resources needed to meet the needs in each community.

Moving to next year, we invite you to learn more about PICCA's commitment to the community by joining us on our social media sites, sign up to receive our quarterly newsletter, respond to our surveys, make a donation or volunteer at one of our events. Thank you for believing in us and for joining us in building a better community, in spite of difficult times.

Sincerely,

*Becky Hammond*

Becky Hammond  
Executive Director

*Heather Carter*

Heather Carter  
President, PICCA Board of Directors



**Becky Hammond**  
Executive Director



**Denise Pontius**  
CFO / Deputy Director



**Sheri Quincel**  
Early Childhood Director



**Nicole Smith**  
Housing Director



**Fallon Kingery**  
Community Services Director



**Nick Pruitt**  
CSBG / Energy Director



**Kym Conrad**  
Transportation Manager



**Channin Carmean**  
Energy Coordinator



**Brock Sells**  
Energy Auditor



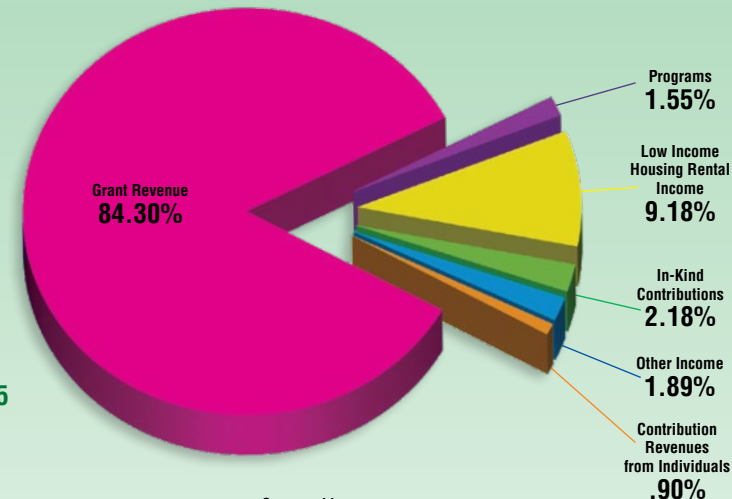
**Matthias Rickerd**  
Executive Support

# AGENCY FUNDING 1.1.21 - 12.31.21

## PER AUDITED FINANCIAL STATEMENTS

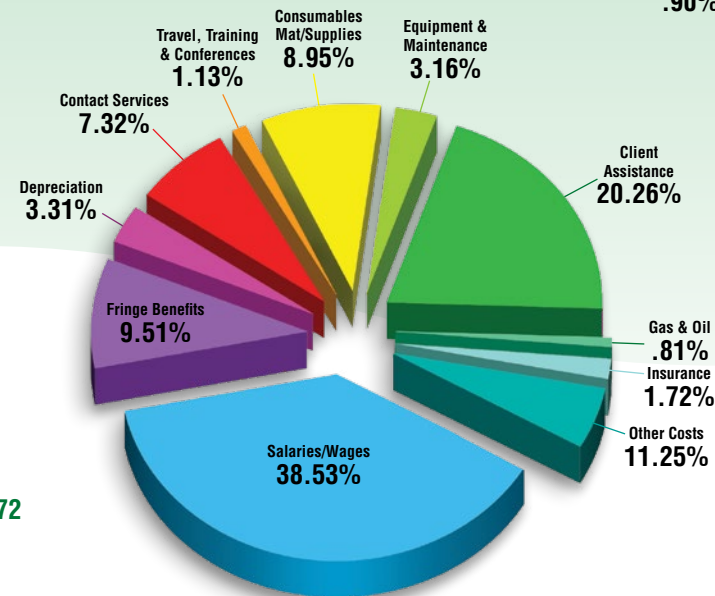
### REVENUES

Grant Revenue	\$6,459,804
Programs	119,085
Low Income Housing Rental Income	703,712
In-Kind Contributions	166,905
Other Income	144,986
Contribution Revenues from Individuals	68,507
<b>Total Revenues</b>	<b>\$6,754,805</b>



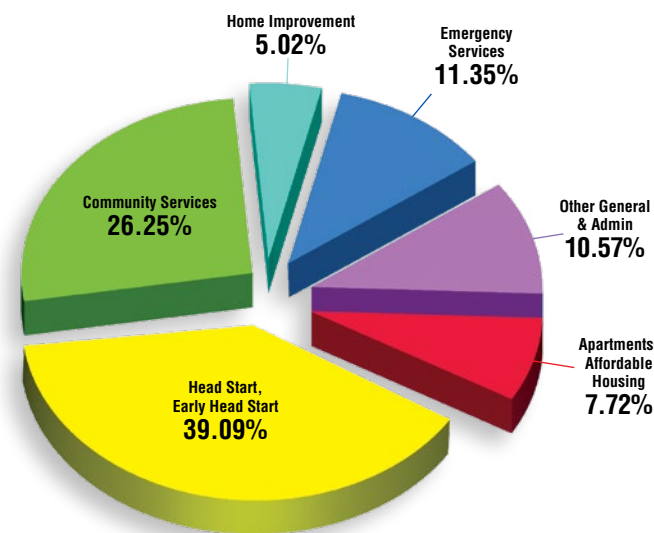
### LINE ITEM EXPENSES

Salaries/Wages	\$2,877,054
Fringe Benefits	680,040
Depreciation	266,658
Contact Services	411,254
Travel, Training & Conferences	64,737
Consumables Mat/Supplies	629,221
Equipment & Maintenance	252,237
Client Assistance	470,770
Gas & Oil	44,926
Insurance	44,926
Other Costs	738,293
<b>Total Revenues</b>	<b>\$6,563,672</b>



### FUNCTIONAL EXPENSES -BY PROGRAM

Head Start, Early Head Start	\$2,978,640
Community Services	1,999,370
Home Improvement	382,723
Emergency Services	863,917
Other General & Admin	805,465
For Rental Activities	
Apartments - Affordable Housing	588,362
<b>Total Functional Expenses</b>	<b>\$7,618,477</b>



### Summary of Financial Audit

The Tidwell Group performed our Single Agency Audit for the year ended December 31, 2021. They spent approximately one week at the agency auditing our major programs and internal controls, compliance, financial management and all applicable federal laws. This audit had no findings and no questioned costs.

# EMPOWERMENT SERVICES

## Energy Outreach and Weatherization

PICCA continues to serve home owners and renters in Pickaway County with home repair and energy conservation services using funds from the Ohio Development Services Agency, Ohio Partners for Affordable Energy, Energy Partnership Program, Columbia Gas Warm Choice Program, USDA Rural Development and the Central Ohio Area Agency on Aging. With additional funding we have been able to keep many homes from being deferred. We have served well over **100** clients in 2021 and look forward to exceeding our goals in 2022. As cost rise in labor and materials we work diligently to serve as many clients as possible in all areas of energy conservation for their homes as we can.

## Utility Assistance Programs

Through our Energy Assistance Programs like HEAP (Home Energy Assistance Program), we were able to help **1,178** total households throughout Pickaway County with **1,008** of those served through our Winter and Summer Crisis programs. In addition, we distributed **83** window A/C units through our partnership with Grainger and **176** box fans..

**1,178**  
total households helped

## Pandemic-related Rent, Mortgage and Utility Assistance

PICCA served **662** households served (1,711 individuals) with over **\$1.1M** spent. Various providers of funding including U.S. Department of Treasury, Ohio Department of Development, Central Ohio Area Agency on Aging and the Ohio Housing Finance Agency. In late 2021, PICCA partnered with the Circleville Municipal Court to mediate between landlords and tenants and connect tenants facing eviction to the rental assistance programs available. This partnership prevented over **30** evictions of tenants who had never applied for any type of public assistance prior to the pandemic.

## Transportation

Last year we drove **87,239** miles for 2021. **22,019** total trips for 2021. **3,648** trips were for medical appointments with **20,193** miles. **882** trips were for taking clients to work with **4,746** miles. **4,411** trips were for taking children to school with **34,342** miles. **8,373** trips were for taking general public with **26,227** miles. **4,705** trips were for clients in wheelchairs with **1,731** miles.

**22,019**  
total trips

## Housing

In 2021 PICCA owned and managed three rental complexes totaling **95** units and **12** single family homes in Pickaway County. Through our housing programs, we were able to house **5** homeless veterans, and **6** battered women in our agency apartments. As well as continue with our partnership with the Pickaway County Board of DD in administering housing for **16** individuals throughout the community.



# COMMUNITY SERVICES

## Fresh Produce Market

PICCA Fresh Produce Market distributed **138,681** pounds of produce in 2021. This was enough produce to serve **119,517** meals. In total **13,216** individuals were served in 2021, with **1,028** of these people new to the program.

## Veterans Transitional Living

In 2021 the Veterans Transitional Housing program helped **45** single males/females receive housing in 2021. Nine families were housed in the transitional housing apartments. Thirty -five individuals secured safe/permanent housing, with over half securing some type of monthly income before exit. On average participants stayed **61** days before securing housing.

## Triple S Wellness Program

In 2021 PICCA introduced the Triple S Wellness program for people in recovery. **79** individuals were entered into the program, which exceeded the expectation of **30** individuals. The program provided safe, engaging and sober activities for its participants. These activities included; self-care, painting, pottery, tubing, kayaking, cooking class, zip lining and many more exciting adventures.



## Toys for Tots

For the 2021 holiday season Toys for Tots raised the income eligibility from **125%** percent of federal poverty line to **175%**. The program also began operating out of the Ohio Street Annex offering toy pickup five days a week. Clients were also given the ability to digitally send needed documents in advance of their visit. Throughout the holiday season, the program provided toys to approximately **950** children, most notably serving twice as many infants/toddlers than the year prior.



# HEAD START / EARLY HEAD START

## Community Needs

Each year we assess the needs of children and families in our community. The most challenging need this year was how to provide services both in person and remotely in the time of a pandemic. We shifted our focus to provide services remotely. We used several online media options to be able to connect with families and provide services. We held weekly Zoom sessions with children enrolled in Head Start and our Home based option for Early Head Start and provided weekly porch drops of materials, food and supplies.

Due to COVID, we put some restrictions in place for best practice to keep our children, their families and our staff safe. Most classrooms started with around 10 kids per classroom, and were placed in classrooms based off of their address so we could bus each classroom together. We did a staggered start time to allow for one classroom at a time in hallways and common areas to keep the risk of cross-exposing children at a minimum. Based off of CDC and ODH recommendations, we did daily temperature checks on all staff and children. Anyone found to be ill was requested to leave and not return until they were fever free for a minimum of 24 hours, and to seek medical advice when necessary.

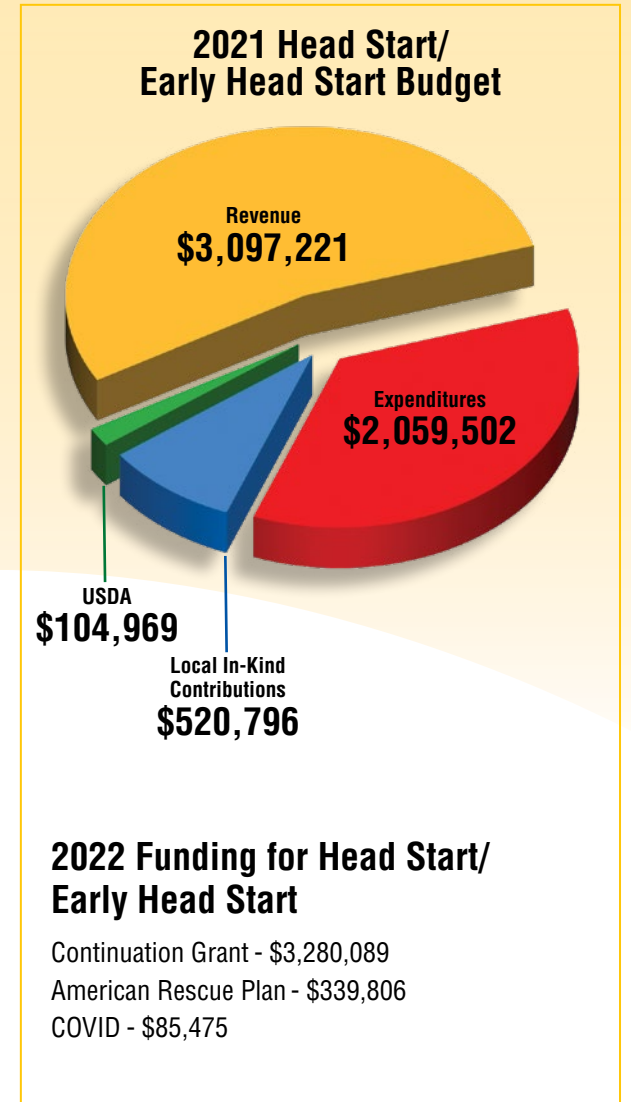
While we were able to serve all eligible children both in class and remotely, we know in-person learning is best. Our goal for next school year is to go back to providing all services in person while ensuring the health and safety of everyone.

## Health Annual Report 2021-2022 program year

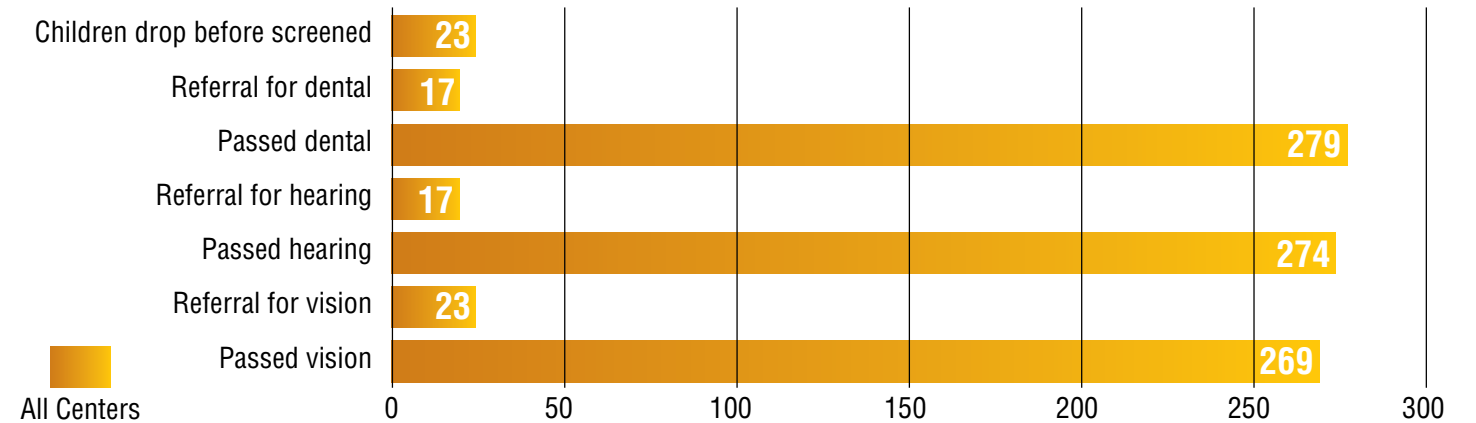
Children program wide up to date on EPSDT at enrollment: **27%**

Children program wide up to date on EPSDT at enrollment: **90%**

Our Early Head Start and Head Start programs assisted families in scheduling and keeping well child visits, as well as updating their immunizations according to the EPSDT. Our Health Manager and Health Specialist completed vision, hearing, dental and nutrition screenings on all children enrolled longer than 45 days.



### All Early Head Start & Head Start Screenings 2021-2022



# HEAD START / EARLY HEAD START

## Health & Nutrition Activities:

- Great American Apple Crunch
- Tooth brushing kits and dental information
- Hands on Raw fruits/vegetables in the classroom to explore
- SNAP-Ed nutrition curriculum in person in the classrooms
- Hand washing education
- Daily movement activities
- Monthly healthy homework for families and children
- Vision screenings with Dr. Liggett
- Growing broccoli and lettuce with grow lights and then transplanting outside

## Staff Wellness and COVID 19:

- Monthly nutritional and health information from our registered dietician emailed to staff
- Monthly mental health appointments available for consultation with our mental health consultant
- Exercise classes, pound fitness with an instructor every Friday in November and December
- Staff celebration party December 2021
- Staff luncheons
- February 2022 team building activities each center after PICCA meeting
- March sign painting



- April food prepping class with OSU extension office
- May end of year celebration with chipotle and games
- Ice cream social for staff provided by PICCA

## Staff Wellness and COVID-19

Based on our current grant goal to nurture a culture of health and safety for staff, our staff wellness committee chose to focus each month on a different wellness activity and try to make time for our staff to decompress, and reduce stress and fatigue that is caused from working with families in poverty. As an early childhood program, we care about our staff and know that if they are not healthy and taking care of themselves it makes it increasingly difficult for them to care for others. COVID-19 continued through this past program year causing classrooms to be quarantined, staff and children to be out of classrooms and even forced one classroom to be virtual for a while due to staffing shortages. Our staff responded to the COVID-19 pandemic and worked harder and more diligently than ever to find creative ways to keep themselves, classrooms and buses that transport our kids safe and healthy.



**Dental exams for the 2021-2022 program year were challenging. We had 72 completed dentals exams which showed that 35% of children saw a dentist and 65% did not. Many dental offices did not want to see new patients or would not allow parents to go back with their child so appointments were not completed. We also did not have the opportunity to do a Give Kids a Smile Day which helps get our students seen by a dentist. COVID affected the health and wellness of our vulnerable children and we are working side by side with parents to help children enrolled get up to date with their primary health care and dental needs.**

## Dental Trends

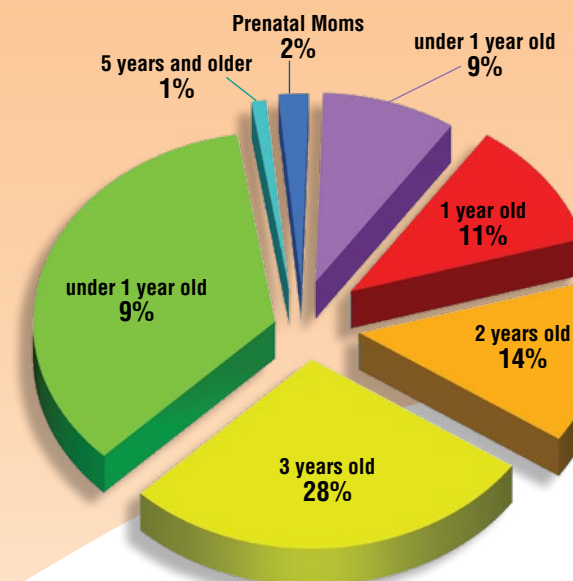
	2016-2017	2017-2018	2018-2019	2019-2020	2020-2021	2021-2022
# exams Completed	194 out of 239 (90%)	219 out of 236 (93%)	212 out of 238 (89%)	167 out of 244 (68%)	50 out of 153 (33%)	72 out of 207 (35%)
# needing Treatment	54 out of 194 (29%)	75 out of 219 (34%)	61 out of 212 (29%)	40 out of 167 (24%)	10 out of 50 (20%)	12 out of 72 (17%)
# needing Treatment	22 out of 54 (41%)	38 out of 75 (51%)	34 out of 61 (56%)	11 out of 40 (28%)	7 out of 10 (70%)	4 out of 12 (33%)

## Enrollment

Funded – 284

Cumulative Enrollment – 321

Age of Child/Prenatal Mom	Total Enrollment
Prenatal Moms	7
Under 1 year	27
1 year old	35
2 years old	46
3 years old	90
4 years old	112
5 years and older	4



The COVID pandemic continued to create challenges in the areas of enrollment and staffing during the 2021-2022 program year. Head Start completed the year with 164 students out of a possible 212 or 77% enrollment. Early Head Start completed the year with 64 enrollees out of our allotted 72 or 89% enrollment. The Early Head Start classroom of 8 remained at full enrollment throughout the school year. Recruitment of staff has been successful and we are working to meet the training requirements for all new team members. Recruitment of children remains a priority as we work towards the goals of the full enrollment initiatives produced by the Office of Head Start for the 2022-23 school year.

## EHS Waiting List:

We ended the program year with 15 children on the Home Visiting waitlist with 9 of those 15 being over-income and 6 income eligible for the program. There were 41 children on the EHS Infant-Toddler Classroom waitlist of which 15 were considered over-income and 36 were determined to be income eligible for Early Head Start.

The home visiting program had to hire two new home visitors at the end of the program year so staffing had a direct impact on enrollment. Home Visiting is on target to have newly hired staff members trained and on target to reach full enrollment by early fall 2022.

## Transitions:

16 EHS children will be transitioning on to preschool. 14 will move on to our Head Start program and 2 of the 16 will be moving on to another preschool option.

## Serving Children with Special Needs:

25 or 22% of all enrolled Early Head Start children had an Individualized Family Services Plan (IFSP). EHS recognizes and appreciates the very important collaboration of services we have with the Pickaway County Board of Developmental Disabilities, Early Intervention and Help Me Grow for children ages birth to three with an IFSP.

	Head Start	Early Head Start
Disability Services		
<b>Program Year 2021-22</b>	<b>20%</b>	<b>22%</b>
Enrollment - Cumulative	207	114
Speech	29	18
Developmental Delays	12	6
Health Impairment	1	1
Referrals – in progress	13	9

42 or 20% of all enrolled Head Start children had an Individual Education Plan (IEP). It is through our strong relationships with Circleville City, Logan Elm, Teays Valley and Westfall School Districts that we are able to identify and support families with children who have special needs. We contract with a Speech and Language Pathologist who provides intervention services to children identified through screenings, teacher observations and family concerns. The schools provide itinerant teachers, speech and language therapy for children on an IEP.

# SPECIAL SERVICES

## Transition from Early Head Start to Head Start

Three year olds who will be moving from EHS to preschool in fall 2022: **16** children

## Transition from Head Start to Kindergarten

This year we have **94** children transitioning from Head Start to Kindergarten across Pickaway County.

Activities for transition included: children toured their new school and meeting teaching staff, books and handouts were given to families about kindergarten, Kindergarten teachers visited the centers and spent time with each child's HS teacher getting to know the children, and in summer 2021 HS offered a three-week summer program in July for children to help refresh and build their skills for kindergarten.

## Serving Children with Special Needs

We are able to serve children with an identified disability without regard to their family income.

### Head Start Services

Our Head Start program has strong relationships with Circleville City School District, Logan Elm District, Teays Valley School District, and Westfall School District to serve preschool children with an Individualized Education Plan (IEP). Support services can be provided in all Head Start Classrooms. We contract with a Speech and Language Pathologist who provides intervention for children identified through screenings, teacher observations, and family concerns. The schools provide for Itinerant teachers, speech and language therapy, and occupational and physical therapy services as prescribed on children's IEP.

IDENTIFIED CATEGORY OF NEED	# children
Logan Elm	9
Amanda	1
Circleville	43
Westfall	11
Teays Valley	26
Unknown	4
Total	94

IDENTIFIED CATEGORY OF NEED	# children
Speech/language impairment	29
Developmental Delay	8
Autism	1
Learning Disability	1
Orthopedic Impairment	1
Health Impairment	1
Total IEP's for 2021-2022 School Year	41

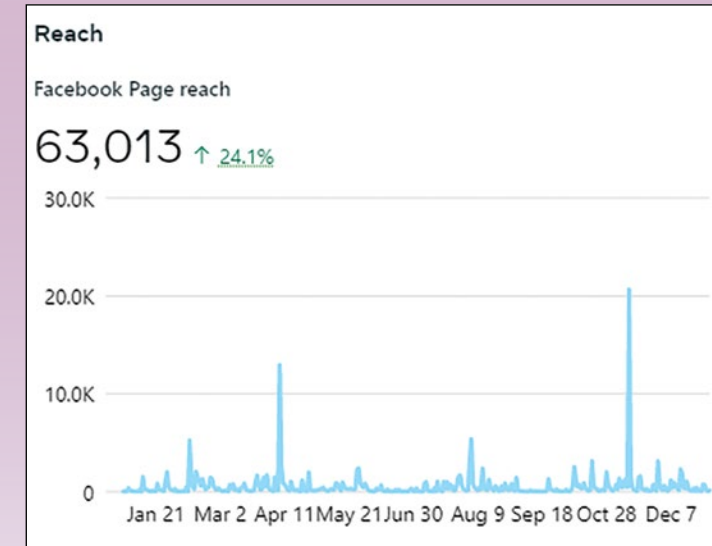
# 41

children, of all Head Start children enrolled in 2021-2022 had an IEP

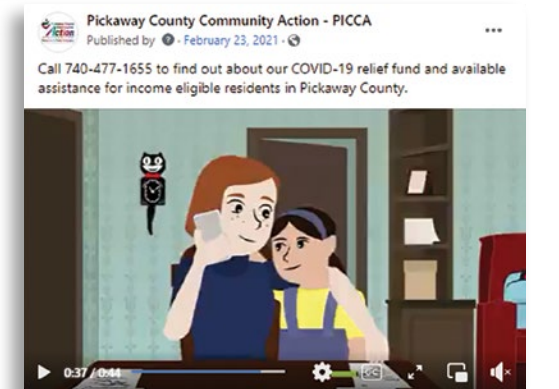


# COMMUNICATIONS

Communications efforts proved to be just as vital in 2021 as it was during the height of the pandemic. Clients regularly visited the picca.info website, seeing a total of **17,000** visitors. The PICCA Facebook page saw continued growth, with a **24%** increase over 2020, reaching over **63,000** people.



On Facebook the Fresh Produce Market was the most popular topic of conversation with most posts reaching thousands of people. The top post for the year reached over **16,000** people.



PICCA regularly put out video content on Facebook, Instagram and YouTube. The animated video Dinosaur Stories, written by Head Start students, reached **1.8K** people and showed high levels of engagement and comment. Special videos like the construction of PICCA's Community Greenhouse reached **1.1K** people.

# PICKAWAY COUNTY COMMUNITY ACTION, Org. Inc. (PICCA)

## Board Member

## Representing

### LOW-INCOME SECTOR

<b>Ashton Mann</b>	Head-Start Parent/Representative
<b>Dennis Bothel</b>	Pickaway Senior Center
<b>Mark Denniston</b>	Community United Methodist Church
<b>Nick Tatman</b>	Job & Family Services
<b>Sierra Cooper</b>	Southeast Ohio Legal Services
<b>Tammy McGlone</b>	Pickaway Metropolitan Housing Authority

### PRIVATE SECTOR

<b>April Tipton</b>	Berger Hospital
<b>Caleb Nickell</b>	Balestra, Harr & Scherer CPA's Inc.
<b>Jeffery Phillips</b>	Pickaway County Family YMCA
<b>Nathan Wilson</b>	Pickaway County Visitors Bureau
<b>Suzie McMullen Ebenhack</b>	Farmstead Markets
<b>Tonya Thompson</b>	The Savings Bank

### PUBLIC SECTOR

<b>Brenda Short</b>	City of Circleville representing the Mayor
<b>Brenna Gibson</b>	Wayne Township Trustee
<b>Franklin Christman</b>	Representing Ashville Mayor Wise
<b>Heather Carter</b>	Representing County Prosecutor
<b>Marc Rogols</b>	Pickaway County Commissioner
<b>Michelle Blanton</b>	Representing Circleville City Council



## 2021-2022 Policy Council Members

Lindsay Hashman	Nichole Corbett
Raina Grady	December Bailes
Marissa Schwalbauch	Joshua Slone
Lindsey Hill	Lisa Heins
Ashton Mann	David Fausnaugh
Kelly Winland	Kim Stevens
Hannah Sieg	Pamela Jones
Brooke Coleman	Paula Terry-Locke
Tabitha Compton	

## Community Collaboration

**PICCA cannot be successful without the efforts and resources of our friends and partners.**

**Thank you for all of your hard work on behalf of the people we serve.**

Adena Health  
Affordable Air  
Amity Home Health Services, Inc.  
AMVETS  
Ark Energy LLC- Alek Stonerock  
Ashville Food Pantry  
Ashville Police Department  
Aspire Pickaway Ross Career Center - GED  
Attic Topper's - Steve Mace  
Berger Health Systems  
Blair's Heating & Cooling  
Ohio Health Berger Hospital  
Bridges CAP  
Brooks Yates Center Diversified Industries  
Brown Memorial  
Central Ohio Area Agency on Aging  
Chillicothe VA Medical Center  
Circleville City School District  
Circleville City Courts  
Circleville City Probation Department  
Circleville Fire Department  
Circleville Herald  
Circleville Noon Rotary  
Circleville Police Department  
Circleville Sunrise Rotary  
Circleville Wal Mart  
City of Circleville  
Coalition on Homelessness and Housing in Ohio  
Columbia Gas- WarmChoice  
Columbus State Community College  
Community Action Commission of Fayette County  
Community United Methodist Church  
Coughlin Automotive  
Dietician Contract Lindsey Fausnaugh, Registered  
Dr. April Tipton Nationwide Children's Lab  
Dr. Sean Byers, DDS  
Drs. Robert P. Liggett & R. Eric Liggett  
Drs. Robert M. Tootle & Andrew C. Palmer, Kiera Ankrom  
Elizabeths Hope  
Elsea Incorporation  
Emergency ClearingHouse Food Pantry  
Energy Partnership Program  
Family and Children First Council

Foundations 4 Youth  
Genesis Nursing Home  
Ground Level Solutions  
Harrison Township Fire Department  
Haven House Domestic Violence Shelter  
Home Assistance Grant Program  
Home Preservation Grant  
Hummel & Plum  
Hurst Pak Heating & Cooling  
Ice Miller, LLP  
Integrated Services for Behavioral Health  
Lifecare Alliance  
Logan Elm Health Care  
Logan Elm School District  
Marty Hayes/Time Machine/Studio One Students  
Michelle Montgomery-Energy Auditor  
Mid Ohio Foodbank  
National Alliance to End Homelessness  
National Coalition for Homeless Veterans  
National Head Start Association  
New Hope Christian Academy  
Nurse, Brittani Williams Prenatal Services  
Ohio Association of Community Action Agencies  
Ohio Association of Food Banks  
Ohio Benefit Bank  
Ohio Christian University  
Ohio Department of Education  
Ohio Department of EnergyHome Weatherization Assistance Program  
Ohio Department of Transportation  
Ohio Development Services Agency  
Ohio Housing Finance Agency  
Ohio Means Jobs  
Ohio Partners for Affordable Energy  
Ohio State University Extension of Pickaway County  
Ohio University - Chillicothe  
Ohio University - Lancaster  
Oral Health Ohio  
Perfection One  
Pickaway Area Recovery Services  
Pickaway County Board of DD, Early Intervention  
Pickaway County Board of Developmental Disabilities

## #WeR1000Strong

Pickaway County Chamber of Commerce  
Pickaway County Commissioners  
Pickaway County  
Pickaway County Community Foundation  
Pickaway County District Public Library  
Pickaway County Educational Service Center  
Pickaway County Family YMCA  
Pickaway County Health Department  
Pickaway County Job and Family Services  
Pickaway County Metropolitan Housing Authority  
Pickaway County Onboard Instructors  
Pickaway County Senior Center  
Pickaway County Sheriff Department  
Pickaway County Visitors Bureau  
Pickaway Diversified Industries  
Pickaway Manor  
Pickaway Ross Career & Technology Center  
Pickaway United Pantries Program  
Premier Dental  
Presbyterian Church  
Primary One Healthcare  
ProShield  
Roundtown Players  
Scioto Paint Valley Mental Health Center  
St. Phillips Episcopal Church  
Teays Valley School District  
The Savings Bank  
The Tidwell Group  
Tom Andrews (Andrews Home Energy Services LLC)  
TransCounty Title  
United Way of Central Ohio  
United Way of Pickaway County  
Vantage Aging  
Village of Ashville  
Viren D'Souza - Inspector  
VocWorks  
Westfall School District  
Woda Group  
Women, Infants, Children (WIC)  
Work Experience Program (WEP)  
Wyngate Assisted Living Facility  
Zanzi's Pizzeria